



## **Accessibility Statement**

This website is run by the Water Management Alliance. We want as many people as possible to be able to use this website, regardless of technology or ability.

We are actively working with our website providers to assess and plan how we can increase the accessibility and usability of our website.

We aim to meet the Double-A standard of the Web Content Accessibility Guidelines 2.1, by September 2020.

## **What to do if you can't access parts of this website**

We can provide information on this website in a different format. For example:

- an accessible PDF
- large print

Please contact us (see contact information below) to arrange this.

We'll look at your request and aim to get back to you within five working days. But, depending on the format you require, this may take longer.

If you wish to visit our central office and can't view the map through the link on our 'contact us' page, please contact us (see contact information below) for directions.

## **Report a problem**

We're looking at ways to improve accessibility on our website. If you've experienced any accessibility problems whilst using this site, we would welcome your comments and feedback.

To report (see contact information below) an accessibility problem or tell us your feedback, you'll need to provide details of the:

- problem you've experienced
- device you were using
- browser (if known)

## **Contact us:**

- email us at [info@wlma.org.uk](mailto:info@wlma.org.uk)
- call us on 01553 819600

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).